

# The County of Santa Cruz Integrated Community Health Center Commission

**Minute Taker: Mary Olivares**

Minutes of the meeting held May 3, 2023.

**TELECOMMUNICATION MEETING:** Microsoft Teams Meeting - or call-in number [+1 916-318-9542](tel:+19163189542) – PIN# [500021499#](tel:+19163189542)

Attendance	
Christina Berberich	Chair Officer
Len Finocchio	Co-Chair Officer
Caitlin Brune	At Large Officer
Rahn Garcia	Member
Kim "Coach" Campbell	At Large Ex officio
Dinah Phillips	Member
Maximus Grisso	Member
Gidget Martinez	Member
Amy Peeler	County of Santa Cruz, Chief of Clinic Services
Raquel Ramirez Ruiz	County of Santa Cruz, Sr. Health Services Manager
Julian Wren	County of Santa Cruz, Admin Services Manager
Mary Olivares	County of Santa Cruz, Admin Aide
<b>Meeting Commenced at 4:05 pm and concluded at 4:59 pm</b>	
Excused/Absent:	
Excused: Marco Martinez-Galarce Excused: Michelle Morton Excused: Tammi Rose	
1. Welcome/Introductions	
2. Oral Communications:	
3. April 5, 2023, Meeting Minutes – Action Required	
Review of April 5, 2023, Meeting Minutes – Recommended for Approval. Rahn moved to accept minutes as presented. Coach second, and the rest of the members present were all in favor.	
4. Consider Approval of the Proposed FY 2023-2024 Clinic Services Division Budget – Action Required	
Julian presented 2023/2024 proposed Clinic Services Division budget to the commission for approval. Dinah motioned to accept 2023/2024 budget as presented. Caitlin second, and the rest of the members present were all in favor.	
5. Quality Management Update	
Raquel reported on peer review committee, she reported they had reviewed 10 deaths and it was noted that all received appropriate care. Raquel also presented the patient satisfaction survey that was done in February 2023, she reviewed questions and answers with commission. As a result of this survey some quality improvement projects will begin such as: <ul style="list-style-type: none"> <li>• <b>Access to Care</b> - Hire more clinicians.</li> <li>• <b>Lab Document Epic workflow and follow up procedures</b> - Make it easier for communication from the clinician back to the patient, in My Chart. Automated Call/text with normal results lab and x-ray.</li> <li>• <b>Phone Tree to help with wait time on the phones</b> - All clinics-too many staff answering phones and wait times continue to be long.</li> </ul> Raquel also presented on the HRSA Health Center Workforce Well-being Survey results. She stated the well-being survey consists of questions with answers corresponding to a 1-6 (Likert) scale. The values shown are the average scores for the survey responses, with higher values representing more "favorable" results, she was quite happy with the results.	
6. Social Justice	
Caitlin stated May is National Mental Health Awareness month. She stated there continues to be stigmatism around Mental illness that is not acknowledge by society and to keep in mind the continued need for advocacy. Caitlin also reported that the first week of May is dedicated to the Missing and Murdered Indigenous Women (MMIW) she stated that 96% Indigenous Women experience violence in their lifetime. Caitlin will send out a link with information.	
7. CEO/COVID 19 update	

Amy reported on covid-19 she stated we are currently at low risk. She also reported that they are checking references for a Health Center Manager and the Medical Director vacancy is taking a bit longer.

Next meeting: June 7, 2023, 4:00pm - 5:00pm

**Meeting Location: In- Person-** 1430 Freedom Blvd., Suite F, Watsonville, Ca 95076 and 1080 Emeline Ave., Bldg. D, Santa Cruz, CA 95060. Commission will connect through Microsoft Teams Meeting or call in (audio only) [+1 916-318-9542](tel:+19163189542), [500021499#](tel:+19163189542) United States, Sacramento Phone Conference ID: **500 021 499#**

Minutes approved \_\_\_\_\_ / / \_\_\_\_\_  
(Signature of Board Chair or Co-Chair) (Date)